



Medicare Supplement Cheat Sheet

Aetna Health & Life Insurance

Preferred Method of Submission	E- App
Application Submission Fax Number	1-877-380-2777
Pending Requirements Fax Number	1-855-447-0391
Broker Support	1-866-272-6630
Customer Service	1-800-264-4000 option 1
Email	AetSSINewBusiness@Aetna.com
Mailing Address- Xerox	Aetna Senior Supplemental Insurance PO Box 14399 Lexington, KY 40512
Overnight Address- Xerox	Attn: Aetna Senior Supplemental Insurance 101 Yorkshire Blvd. Lexington, KY 40509

Anthem of Missouri- Blue Cross/Blue Shield

Broker Support	1-800-633-4368
Application Submission Fax Number	1-844-236-7967
Mailing Address	Anthem Blue Cross/Blue Shield PO Box 659816 San Antonio, TX 78265-9116

Blue Cross/Blue Shield

Preferred Method of Submission	E-App via DRX
Website	https://www.nebraskablue.com/agents-and-brokers/medicare-plans
Broker Support	1-888-232-0942
Email for Application Status	GroupLeader@nebraskablue.com
Medical Records	MUW@Nebraskablue.com
DRX Password Reset	GroupLeader@Nebraskablue.com
Submit Pre-requested Enrollment Documents	1-877-222-2374 or IndContractInstallation@NebraskaBlue.com
No Pay Report	GroupLeader@Nebraskablue.com
Premium Payments	1-800-609-2798
Address for Payment	Blue Cross/Blue Shield Attn: Accounting PO Box 2638 Omaha, NE 68103-2638
Physical Address	Blue Cross/Blue Shield 1919 Aksarben Drive Omaha, NE 68106



Cigna

Preferred Method of Submission	E-App
Application Submission Fax Number	1-877-704-8186
Pending Requirements Fax Number	1-888-695-2591
Email Submissions	CSBNewBusiness@Cigna.com
Broker Support	1-877-454-0923 Option 4
Customer Service	1-866-459-4272
Website	Agentviewcigna.com
Mailing Address	ARLIC/LOYAL/CHLIC 11200 Lakeline Blvd. Suite 100 Austin, TX 78717

Guarantee Trust Life

Preferred Method of Submission	E-App
Broker Support	1-800-635-1993
E-Application Website	www.gtlic.com
New Business Fax Number	1-847-669-8493
Email	Agency@gtlic.com
Commissions	Commissions@gtlic.com
Mailing Address- USPS	Guarantee Trust Life Insurance Company Attn: New Business 1275 Milwaukee Ave Glenview, IL 60025

Humana

Preferred Method of Submission	E-App
New Business Fax Number	1-877-889-9936
Pending Requirements Number	502-508-9003
Agent Errors	402-508-9895
Email	AgentSupport@humana.com
Broker Support	1-800-309-3163 Option 2
Customer Service	1-800-457-4708



Medica

Preferred Method of Submission	E-App via Access Medicare Supplement Portal
Broker Support	1-866-752-0945 Option 1
Application Status Check	https://service.iasadmin.com/gateway/login.aspx?pp=pFGD&pn=ZP&NTRag=gehR&y1tv0=n
Website	https://www.medica.com/brokers?returnUrl=/brokers/medicare?
Email	BrokerServices@medica.com
Fax Number	1-833-522-4879

Medico

Preferred Method of Submission	E-App Only (Change as of 8/1/21)
Pending Requirements Fax Number	1-515-247-2553
Policy Cancellation Fax Number	1-515-247-2551
Policy Delivery Receipt Fax Number	515-247-2435
Broker Support	1-800-547-2401 Option 3
Customer Service	1-800-228-6080
Mailing Address- USPS	Medico Insurance Company Attn: Admin Services PO Box 10386 Des Moines, IA 50306
Website	http://mic.gomedico.com/login.aspx?returl=%2f

Mutual of Omaha

Preferred Method of Submission	E-App
Application Submission Fax Number	1-866-799-9076 or 402-997-1910
Missing Information Fax Number	402-997-1920
Policy Delivery Receipt Fax Number	402-431-3548
Cancellation Fax Number	402-997-1906 Attn: IPS
Broker Support	1-800-995-9324
Customer Service	1-800-775-6000
Website	https://accounts.mutualofomaha.com
No Pay Report Email	Broker.Compensation@mutualofomaha.com
Mailing Address (Mail with Check)	Mutual of Omaha 9330 State Hwy 133 Blair, NE 68008



National General Medicare Supplements

Preferred Method of Submission	E-App
Broker Support	1-833-976-2628
New Business Fax Number	1-801-812-8212
Customer Service	1-801-812-8302
General Mailing Address	PO Box 3450 Salt Lake City, UT 84110
Premium Mailing Address	PO Box 4018 Salt Lake City, UT 84110
New Business Overnight Mailing Address	299 S. Main Street #1100 Salt Lake City, UT 84111
Pending Requirements Email (Secure Email)	Guarissue@silacins.com
Application Status Check (3 or more)	Kyla.worsley@silacins.com

Pan America

Preferred Method of Submission	E-App
Mailing Address-USPS	Pan America Life Insurance Admin Office PO Box 27248 Salt Lake City, UT 84127-0248
Contact Phone Number	1-855-877-0400
Fax Number	1-888-433-4795
Policy Services	Pan.policyservice@insadminservices.com
New Business	Pan.newbusiness@insadminservices.com
Underwriting	Pan.underwriting@insadminservices.com

Sanford Health Plans

Preferred Method of Submission	E-App
Paper Application Submission-Email	Sales@sanfordhealth.org
Website	https://www.sanfordhealthplan.com/agentportal
Login Credentials	Username: 1935-02 Password: ch4rl3s0ls0n
Broker Support	605-328-7000
Customer Service	605-328-6800
Mailing Address	PO Box 90447 Sioux Falls, SD 57109-0477
Email	Sales@sanfordhealth.org



TransAmerica

Preferred Method of Submission	E-App
Application Submission Fax Number	866-834-0437
Broker Support & Customer Service	888-668-0335
Overnight Mailing Address	4333 Edgewood Road NE Cedar Rapids, IA 52499-0001
Website	https://www.taagentnetinfo.com

United HealthCare Medicare Solutions

Preferred Method of Submission	E-App
Application Submission Fax Number	1-888-836-3985 or LEAN
Underwriting Department/Level Up Increase Number	1-844-875-5715
Pending Requirements Number	1-866-802-6062
Broker Support	1-888-381-8581 Option 1 then 1
Customer Service	1-888-381-8581 Option 2 then 2 then 2
Website	https://www.uhcjarvis.com/content/jarvis/en/sign_in.html
Mailing Address	United HealthCare Insurance Company Attn: Enrollment Division PO Box 105331 Atlanta, GA 30348

Wellmark- Blue Cross/ Blue Sheild of Iowa

Preferred Method of Submission	E-App
Application Submission Fax Number	319-398-5941
Email	Tana.studt@northriskpartners.com
Fax Number for EFT Forms	515-376-9063
Membership Email	UpdatesIndividualMembership@wellmark.com
Broker Support	1-888-223-9008
Customer Service	1-888-554-1009