



Medicare Advantage & Part D Cheat Sheet

Aetna Medicare Advantage

New Business Application	1-866-441-2341 or 1-888-665-6296
For Application Number NG/JV/DS- Check Application to confirm the correct number	Fax: 1-866-756-5514
Application numbers MA/MAPD ONLY can be emailed	Medicareenrollmenttransactinos@aetna.com
Enrollment/Member Medicare Advantage	1-800-282-5366
Broker Services Phone Number	1-866-714-9301
Broker Services Email	Brokersupport@aetna.com
Aetna Website- Member Login	https://www.aetna.com/about-us/login.html#tab_link_tabs_2

Blue Cross Blue Shield of Nebraska

Enrollment Status	1-888-860-4335
Customer Service	1-888-488-9850
New Business Submissions-Fax Number	1-210-568-4560
Medicare Advantage DRX Tech Questions- Email	DRXAdmin@bcbsm.com
Provider/Pharmacy Inquiry- Email	MedAdv@NebraskaBlue.com
Website/Login	https://bcbsnemiabppc.destinationrx.com/PlanCompare/2020/Professional/Type1/Compare/Home Username- NPN If you cannot remember password, click Forgot Password

Bright Health

Website/Login	https://bhp.callidusinsurance.net/ICM
Brokers Support- Email	Brokers@brighthouseplan.com
Brokers Support- Phone Number	1-888-325-1747 (8 am-6 pm)
Brokers Portal	BrightHealthBroker.com Writing Number- NPN



Humana

New Business- Fax Number	1-877-889-9936
Customer Services- Phone Number	1-800-457-4708
Cancellation- Fax Number	1-800-633-8188
Broker Support- Phone Number	1-800-309-3163
Broker Support- Email	Agentsupport@humana.com
Mailing Address	USPS- Humana Medicare Enrollment Attn: New Business 2432 Fortine Dr. Lexington, KY. 40509

Medica

Application Submission	Upload on medica.com
Broker Support- Phone Number	1-952-992-2280
IT Support- Phone Number	1-833-522-4877
Website/Login	https://www.medica.com/brokers?returnURL=/brokers/medicare?

Mutual of Omaha

New Business- Fax Number	1-855-867-6711
Scope of Appointment- Fax Number	1-402-599-5822
Scope of Appointment- Email	Scope@omahapdp.com
Sales Support- Phone Number (Main)	1-800-693-6083
Sales Support- Phone Number (Prescription Drug Plan)	1-800-693-6083
Sales Support- Phone Number (Medicare Advantage)	1-877-259-8657
Application Status- Phone Number	1-877-775-1360
Technical Support- Phone Number	1-800-847-9785
Scope of Appointment- Phone Number (DRX)	1-855-756-8732
Mailing Address	USPS- Mutual of Omaha Rx PO Box 3625 Scranton, PA. 18505-9811
Website/Login	https://accounts.mutualofomaha.com/?r=https%3A%2F%2Fproducer.mutualofomaha.com%2Fenterprise%2Fmyportal%2Fhome%2Freports%2Fcase-monitoring



Silverscript

Application Submission & Scope of Appointment	www.silverscriptagentportal.com
Application Submission (after entering online)	1-866-552-6205
Mailing Address	USPS- Silverscript Insurance Company Attn: Agent Processing PO Box 52134 Phoenix, AZ 85072
Email	Enrollmentverification@caremark.com

United HealthCare Medicare Advantage & Prescription Drug Plan

New Business Submission- Fax Number	1-888-950-1170
Producer Help Desk- Phone Number	1-888-381-8581
Producer Help Desk- Email	Phd@uhc.com
Mailing Address	USPS- United HealthCare M&R B&E 4050 South 500 West Suite 50 Salt Lake City, UT 84123
Email- MUST be sent secure PDF	Mandrenrollment@uhc.com
Website/Login	https://healthid.optum.com/tb/app/index.html#/login

WellCare- Prescription Drug Plan

New Business Submission- Fax Number	1-866-388-1521
Member Services- Phone Number	1-888-550-5252
Producer Help Line	1-866-822-1339 or 1-866-439-1189
Request for Information- Phone Number	1-877-677-5608
Mailing Address	USPS- WellCare PO Box 31411 Tampa, FL 33231-3411
Website/Login	https://wellcare.callidusinsurance.net/ICM/FormActionServlet

Wellmark- MedicareBlueRx- Part D

Preferred Submission Method	Upload Electronically or Faxed Directly to MedicareBlueRx within 2 days of receipt
Broker Help Desk (Pre-enrollment)	1-866-464-3919



Broker Help Desk (Post enrollment)	1-866-849-2498
Customer Service-Phone Number	1-888-832-0075
Application- Fax Number	1-855-874-4702
Electronic Fund Transfer Form & Power of Attorney	1-855-874-4705
Website/login	www.yourmedicareolutions.com
Premium Payments- Mailing Address (Include Medicare Number or ID on checks)	Medicare Blue Rx Remittance Processing PO Box 64002 St. Paul, MN 55164-0002
Website Technical Support-email	Techsupport@wellmark.com
Website Technical Support- Phone Number	1-800-407-0267